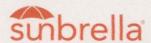
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Warranty

Sunbrella® fabric's 10 year limited warranty for awning and marine fabric and 5 year limited warranty for furniture fabric are the best in the industry.

Warranty FAQ:

The fabric on my (umbrella, cushion, awning, boat cover, etc.) has faded. Who do I contact?

Sunbrella is normally a component of an end product such as a cushion or an umbrella canopy. For warranty service, please contact the dealer or retailer from whom you purchased the end product.

Does the warranty cover mildew?

If your Sunbrella fabric has mildew or mold, it can be removed easily with helpful hints from our cleaning page. Mildew grows on dirt, pollen and other organic matter, so simple routine cleanings will prevent mildew from forming.

What's the difference between Sunbrella awning and marine canvas and other Sunbrella fabrics?

Our awning and marine canvas is engineered for shade structures and features a very stiff, tight construction and a heavy finish. Our furniture fabrics are engineered for the softness, comfort and and flexibility desired in seating and other furniture applications.

What's the warranty period?

Performance improvements introduced November 1, 2008 allowed Glen Raven to increase the warranty period for Sunbrella fabrics:

Sunbrella Awning and Marine Canvas Sunbrella Furniture Fabrics and all other Sunbrella Fabrics Installation prior to 11/1/2008 5 years Installation after 11/1/2008

5 years 10 years 3 years 5 years

Sunbrella fabric warranty

Who this warranty protects: This warranty protects the original purchaser of Sunbrella fabric.

What this warranty protects against: This warranty protects against Sunbrella fabric becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals.

What this warranty covers: This warranty covers Sunbrella fabric only.

What this warranty does not cover: This warranty does not cover normal care and cleaning; damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation.

Limits to the warranty: Glen Raven's liability is expressly limited to this warranty. Glen Raven reserves the right to inspect the fabric submitted for claim. Proof of purchase may be required.

What we will do: Glen Raven will supply new equivalent fabric to replace the fabric that becomes unserviceable.

Who to contact: Contact your Glen Raven sales or customer service representative for warranty claims.

Who consumers should contact: Sunbrella is normally a component of an end product such as an awning, umbrella or cushion. Consumers and end-users should contact the fabricator, dealer or retailer from whom you purchased the end product.

Warranty Coverage Period: Performance improvements introduced November 1, 2008 allowed Glen Raven to increase the warranty period for Sunbrella fabrics. See below for details.

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Warranty coverage period

SUNBRELLA AWNING AND MARINE CANVAS

For installations prior to November 1, 2008, the warranty coverage period is five years from the original purchase date.

For installations on or after November 1, 2008, the warranty coverage period is ten years from the original purchase date. Glen Raven will provide replacement fabric at no cost during years one through eight; at the then-current selling price less a 30% discount during the ninth year; and less a 15% discount during the tenth year.

SUNBRELLA FURNITURE FABRICS AND ALL OTHER SUNBRELLA FABRICS

This coverage applies to all Sunbrella furniture fabrics, window treatment fabrics, and specialty fabrics such as Sunbrella Plus, Sunbrella Supreme, and Sunbrella View. The Sunbrella Graphics System is covered under a separate warranty.

For installations prior to November 1, 2008, the warranty coverage period is three years from the original purchase date.

For installations on or after November 1, 2008, the warranty coverage period is five years from the original purchase date.

Sunbrella fabric warranty (PDF)

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